

# South Coast Boat Charters

## Terms and Conditions

### Payments and deposits:

- A deposit of 50% is required to hold your booking. Any outstanding balance is required 4 weeks prior to your charter.
- Deposits are non-refundable 4 weeks prior to your charter.

### Weather and postponed charters:

- It is at the discretion of the skipper to determine whether a charter is safe to go ahead should adverse weather be forecast prior to a charter.
- In the event of a postponement due to weather we will do our best to move your charter to your next chosen available date, refunds will not be provided however your charter remains valid for 12 months following postponement.
- In the event of mechanical forced postponement, we will do our best to accommodate another date, alternatively we can offer a full refund.
- Should a guest wish to cancel less than 4 weeks leading up to charter date only 50% of the full price will be refunded. If the guest wishes to move the date of charter, we will do our best to accommodate however should you wish to cancel the 'new' date; refunds will not be provided

### Safety:

- Guests are not permitted to move forward of the cockpit area and must remain inside the vessel whilst underway, unless otherwise permitted by the skipper.
- When access to the bow is permitted, guests must remain seated on the sun pads along the length of the bow.
- Whilst we are happy to provide use of paddleboards, guests will be required to sign a disclaimer prior to the charter. \*Please note towels will not be provided.
- Swimming from the boat while at anchor is permitted at the discretion of the skipper. Tide, wind, and sea conditions could prevent this activity.

- Whilst complimentary welcome drinks are provided, guests are welcome to bring their own drinks on board (red wine is not permitted onboard). Should at **ANY** point the skipper deem any guest too intoxicated, or behaves in a manner that puts guests, crew, skipper or the vessel at risk it is at the skipper's discretion to bring the charter to an immediate end. The party will be taken to the closest safe haven/port to depart the vessel immediately. No refunds will be given

#### Children:

- Children must always be supervised by a parent/adult. Any unruly children may result in the charter coming to an end. \*Safety is always our priority
- Crew may insist children wear a buoyancy aid (these are provided)
- Should any damage be caused by children, guests will incur full cost of repair.

#### Animals:

- Animals are not permitted onboard.

#### Smoking/vaping:

- Smoking/Vaping is not permitted in the cabin or cockpit area (the skipper will direct to a suitable area) Smoking/vaping not in the assigned area will result in a charge of £400, in addition possible repair charges to upholstery and soft furnishings's.

#### Damages:

- Guests are liable for any damages their party causes to the vessel. We will provide a full briefing at the start of your charter, please do not hesitate to ask if you are unsure of anything we have covered.
- With relation to the use of the toilet and to avoid damage to the system we kindly ask for any foreign objects or sanitary products to be placed in the bin provided. Whilst toilet paper is ok, we do advise guests still use the bin.
- Should guests cause any spillages or straining to any area of the vessel professional cleaning charges may apply.

Medical conditions:

- It is helpful for us to be aware of any medical conditions of any guests prior to their charter commencing, in the event a guest may fall ill whilst onboard.

Mobility issues:

- We ask guests to be mindful of potential access issues regarding boarding the vessel to those who experience mobility issues. Please make us aware prior to your charter any potential concerns you may have, we will do our best to facilitate a charter to suit.